



MEMORANDUM

To: GOBHI Network Providers

From: Ann Ford, Chief Executive Officer

Date: November 12, 2025

Subject: Important Notice: Billing Eligibility for Associate-Level Counselors- Effective January 1, 2026

Effective January 1, 2026, GOBHI will no longer reimburse for services provided by unlicensed registered associates unless they are employed by a group that holds a Certificate of Approval (COA) from the Oregon Health Authority (OHA).

This update reflects our ongoing commitment to ensuring clinically appropriate, high-quality care and aligning with expectations across the behavioral health system. This change does not impact:

- Licensed providers
- Unlicensed providers working at agencies with a current OHA COA

If you are an unlicensed provider not affiliated with a COA-certified agency, we encourage you to begin planning for a transition of care. GOBHI's care coordination team is available to support you and your clients in identifying appropriate in-network options.

If you have questions or need assistance navigating this transition, please contact our GOBHI Behavioral Health Navigator, Sean Ross, at (541) 209-6488 or appointments@gobhi.org. If you have questions about an authorization you can also email or call the utilization management team um@gobhi.org (401) 406-8612.

Thank you for your partnership and the work you do in supporting our members.

Sincerely,

Ann Ford
Chief Executive Officer
Aford@gobhi.org